

Introducing the Ascom d83

The professional DECT handset for professional mobile workers

The new Ascom d83 DECT mobile device is quite possibly the toughest, most versatile enterprise-grade DECT handset ever made: delivering the voice quality, reliability, messaging and alarm functions demanded in today's workplaces.

Tested to the limits

The d83 is ingress protected to IP65 standard. But we think an enterprise-grade DECT handset has to be tougher than the toughest work environments. Which is why the d83 has been tested way beyond the standard free fall, temperature, chemical-resistance and endurance tests. And of course, it features advanced speech encryption and authentication.

Protection with productivity

The availability of five d83 versions (Talker, Messenger, Protector, Ex Messenger and Ex Protector), means you can select the combination of features that are just right for your needs. All versions deliver wideband audio and noise cancelling for exceptional voice quality. As well as an 'express' channel for mission-critical data.

No compromise on comfort

The d83 is built to be comfortable to use throughout the longest shifts, featuring: a conveniently located alarm button, large color display, wired or wireless headsets, multiple language and phonebook options, a carrying clip and a long-life, replaceable battery.

Support and services, wherever you are

The d83 DECT is only part of what you get in an Ascom on-site communications solution. You can also take advantage of a customized after-sales support package that can include everything from remote system monitoring to prioritized device repair/replacement, training, and automatic software updates.



Ascom d83



Ascom d83 EX

Features	Talker	Messenger	Messenger EX	Protector	Protector EX
Telephony	X	X	X	X	X
Shock, vibration, drop, temperature and chemical resistant	X	X	X	X	X
Centralized device management	X	X	X	X	X
Central phone book	X	X	X	X	X
Bluetooth 5.0 for wireless headsets	X	X	X	X	X
3.5 mm contact for wired headsets	X	X	(X ¹)	X	(X ¹)
Shared phone	X	X	X	X	X
Advanced messaging including priority, confirmation, call setup, colors on display and LED	—	X	X	X	X
Services and shortcuts to phone calls, messaging, sending data, etc.	—	X	X	X	X
Location with BLE, DECT, IR and LF technologies	—	X	X	X	X
Push-button, man-down, no-movement and pull-cord alarms	—	—	—	X	X

¹, NOTE! The wired headset is not allowed in EX hazardous area. Only the Bluetooth headset is approved for the EX version.

Ascom d83 technical specifications

BODY Dimensions: 150 x 64 x 23 mm Weight: 175 g (6.17 oz) (incl. clip and battery) Color: Handset: gray/black, Front plate: black (standard), steel grey, turquoise, green, orange Build: Case: PC/ABS, Keypad: PC, Clip: PA Case: Hinge type (standard), swivel type or no clip	AUDIO Wideband audio: Support of voice codecs G.722.2 and G.726 Background noise reduction: Two microphones and Adaptive Noise Reduction Ring signal: Adjustable in 8 steps Max. sound ring signal level: 100 dBA at 10 cm distance Earpiece: Adjustable in 8 steps of 3dB each Loudspeaker: Duplex loudspeaker	LANGUAGES Menu and message languages: Arabic, Czech, Danish, Dutch, English, Finnish, Flemish, French, German, Greek, Hungarian, Italian, Norwegian, Polish, Portuguese (Brazilian), Portuguese (European), Russian, Simplified Chinese, Slovakian, Spanish, Swedish and Turkish plus one downloadable language
DISPLAY Size: 40 x 50 mm (2.4") Type: TFT Colors: 262 k individual colors Screen: 240 x 320 pixel LCD with white LED backlight		LOCATION¹ AND ALARM² Location types¹: Bluetooth Low Energy (BLE), DECT, Infrared (IR), Low Frequency (LF) Alarm types²: Push button, man-down, no-movement and/or pull-cord Optional add-ons: Acoustic Location Signal, post-alarm automatic emergency call
BATTERY AND CHARGING Type: Li-ion 3.7 V, 920 mAh Speech time: Upto 10 hrs (with Bluetooth headset and location features enabled) Stand-by time: Upto 120 hrs (with black screen saver activated and location features disabled) Charge time: <4 hrs Discharge/charge cycles: >=80% capacity after 400 full charge/discharge cycles	USER INTERFACE Indicators: Sound, vibrator, illuminated display and/or a multicolored LED indicates incoming call/message, 14 ring signals Button and keys: Three programmable soft keys, fourway navigation key, off-hook key, on-hook and power on/off key, numerical keys, sound off key, volume up/down, alarm button, mute multifunction button and push-to-talk multifunction button	SECURITY Encryption: Full support of the DECT Security EN300444 feature N35 (Enhanced security) and N36 (AES/DSAA2 authentication)
CONNECTORS Multipurpose: Multi-purpose connector for battery charging, fast software download and configuration. Other: Screw reinforced standard 3.5 mm headset connector for Peltor/3M hearing protection headset cable The 3.5 mm connector can also be used for charging with a charging cable using a Europlug	PHONEBOOKS Central phonebook: Unlimited number of entries, maximum 40 characters in a name and 20 digits in a number Company phonebook: 1,000 entries, maximum 24 characters in a name and 24 digits in a number Local phonebook: 250 entries, maximum 48 character in a name and 24 digits in a number	ENVIRONMENTAL Operating temperature: -10° C to +55° C (+14° F to +131° F) Storage temperature: -20° C to +60° C (-4° F to +140° F) Charging temperature: +5° C to +40° C (+41° F to +104° F) Enclosure protection: IP65, IEC EN60529 Immunity to ESD: 8 kV contact discharge and 16 kV air discharge, EN61000-4-2 Free fall test: IEC60068-2-31, procedure 1: dropped 12 times, specification extended to 2 m. IEC60068-2-31, procedure 2: dropped 1000 times from 0.5 m Climate stress: Handset exposed to rapid temperature and humidity changes Temperature range: -40° C to +75° C (-40° F to +167° F) Humidity range: 0% to 90% Vibration test: Handset exposed to 30 Hz vibrations for a duration of 2.5 hrs Chemical stress: Handset exposed to oleic acid Keypad actuation test: Keys pressed 15,000 times with a force of 13 N Squeeze test: Handset squeezed 1,000 times with a force of 130 N
RADIO Color: DECT protocol detection: Automatic detection and configuration for US DECT and EU DECT at first registration Frequency range: 1880–1900 MHz: Europe, Africa, Middle East, Australia, New Zealand and parts of Asia 1900–1906 MHz: Thailand 1910–1920 MHz: Brazil 1910–1930 MHz: Latin America 1920–1930 MHz: US Modulation: GFSK Channel spacing: 1.728 MHz Antenna: Two integral antennas for diversity Sensitivity: -93 dBm Maximum: 10 mW: Europe, Latin America, Brazil, 4 mW: US Bluetooth: Supports Bluetooth 5.0 and profiles headset and handsfree	INTRINSICALLY SAFE (EX CLASSIFICATION)³  ATEC certified IECEx certified  CSA certified for North America  UK Ex certified in the UK TELEPHONY Answer call: Button press or auto answer Call list storage capacity: 50 calls (received, dialed and missed) with time stamp MESSAGING¹ Maximum message length: Up to 140 characters from handset, depending on language and system settings Storage capacity: 30 received/sent messages (>20,000 characters) Other: Configurable beeps depending on urgency, pre-programmed messages	

¹ Supported on Messenger and Protector

² Supported on Protector

³ In EX classified areas; it is NOT permitted to charge the battery while it is in the intrinsically safe ATEX/IECEx telephone, remove the battery, or charge it separately.

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About Ascom

Ascom is a global solutions provider focused on healthcare ICT and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions – anytime and anywhere. Ascom's mission is to provide mission-critical, real-time solutions for highly mobile, ad hoc, and time-sensitive environments. Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilization solutions that provide truly smooth, complete, and efficient workflows for healthcare as well as for industry and retail sectors.

Ascom is headquartered in Baar (Switzerland), has operating businesses in 18 countries and employs around 1,300 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.