Ascom Unite Messaging Suite

Integrated workflow intelligence that connects people with critical information

ascom

Ascom Unite Messaging Suite®

Enabling caregivers with better information and fewer work interruptions, Unite is an indispensable tool which supports a better connected clinical environment. Unite software is specifically designed to streamline communication, promote responsiveness and boost workflow efficiency, which helps optimize patient engagement. These benefits extend to both clinical and non-clinical users throughout the hospital.

Nurse call – quicker response to patient requests

Patients expect a timely and consistent response when they press their call button. Response time is often critical to how well caregivers meet their patients' needs and expectations. When integrated with nurse call systems Unite notifies caregivers within seconds when a patient presses their call button, pulls a bath cord, or when a clinical coworker initiates an assist call from the patient's room. Unite also enables caregivers to press a single key on a wireless device to speak directly to a patient, thus eliminating the need to walk to the patient's room to understand their request.

Patient monitoring – intelligent alert management

Care teams are often overwhelmed with patient alarms and alerts that cause numerous work interruptions and the loss of productivity. Unite integrates with leading patient monitoring systems to enable customized alert filtering and to deliver alert message notifications to mobile caregivers. By enabling alert messaging and customized alert filtering of patient monitoring events, Unite helps caregivers optimize the delivery of their care and minimize work interruptions.

Leverage your information system investments

Most hospitals make significant investments in information technology, which often improves the effectiveness of their primary processes. But the benefits of these investments may not be fully realized due to bottlenecks and gaps in information flow. Smart integration, provided by Unite Messaging Suite, enables hospitals to optimize information flow and leverage their existing system investments.

Doctors, nurses, and support personnel receive interactive, time-critical information directly via their mobile devices as voice, text, alerts or data. This results in more efficient patient engagement, better care coordination and enhanced productivity. Designed to be technology agnostic – Unite helps maximize your complete information system investment.
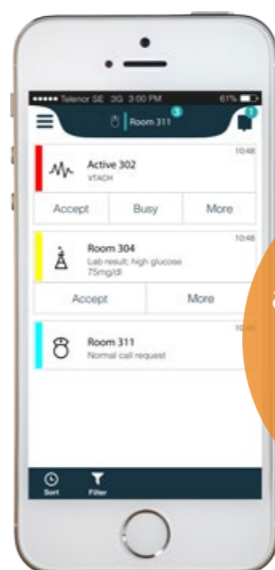
Keep patients & care teams better connected

Integration and interoperability is an essential component of your hospital's ecosystem. Unite seamlessly links mission-critical systems with mobile communications. It delivers advanced integration and event notifications with system management in one unique, powerful package. Unite integrates with multiple clinical and non-clinical healthcare systems to close information gaps and enable connected solutions.

Streamlining ad-hoc workflows helps caregivers focus more on patients

Intelligent

Reliable integration and seamless interoperability

An end-to-end approach to clinical integration differentiates Ascom from other providers by ensuring highly effective interoperability between multiple components. Unite provides flexibility and reliable performance while delivering affordable growth as your needs change. Unite mobile communication technology has made keeping caregiver and patients connected less worrisome for healthcare professionals.

Collaborative

Access to EHR patient health information

Caregivers, more than ever, need to be highly mobile to deliver the best possible patient care. But being mobile creates special challenges as caregivers may not always have ready access to relevant patient health information on-the-go. EHR integration enables workflow enhancements by expanding access to patient health information with mobile notifications. Events like new patient admissions, discharges or transfers can trigger actions such as dispatching staff to clean a discharged patient's room.

Mobile

Extend the reach of location-based events

In a modern healthcare environment real-time location systems (RTLS) can provide critical information on the location of assets, staff and patients. RTLS systems are an important tool to optimize the delivery of patient care and streamline workflow. By extending RTLS event notifications to mobile devices, staff can react more quickly to events that require immediate attention.

Time-saving tools for superior system management and streamlined performance

Unite Assign

Spend less time scheduling tasks and more time doing them

Our staff assignment application is an easy-to-use tool that delivers maximum flexibility in event assignment. Its intuitive drag-and-drop interface minimizes training time. Once up to speed, administrators can assign actionable events to caregivers by any combination of patient, room or type of event. The system also manages event handling and automates alert escalation to pre-defined back-ups.

Unite View

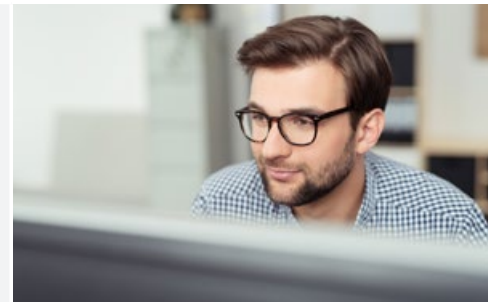**Be confident in caregiver response and proper event escalation**

Unite View mirrors active alert notifications sent to your caregiver's wireless device. The list view displays information including patient/room, alert type, how long the alert has been active and if the alert has been escalated. It provides both visual and audible event notifications via a large display in a central location.

Unite Admin

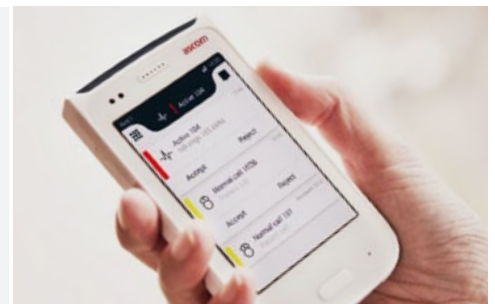**Enjoy single point of administration for the complete unite system**

Unite Admin provides operational simplicity through a unified, modern interface requiring less training and providing efficient administrative control. It facilitates the management of all users and groups, and controls integration to other clinical systems. It offers discreet access rights to users, delivering optimum information security for staff and patients.

Device Management

Take control of your Ascom mobile device ecosystem

Our device manager gives you total visibility and control of all Ascom devices on your network. There is no need to physically collect devices for updates as our device manager provides complete over-the-air configuration and software updating. Predefined templates may also be created and stored to quickly add or update devices.

Note: not all products are available in all geographic regions. Please refer to the specific product sheet for detailed information.

Ascom Wireless Solutions
Grimbodalen 2402 76
Gothenburg Sweden
Phone: +46 31 55 93 00
www.ascom.com/ws

ascom